

How to order merchandise from us by mail:

The easiest way to order from us is through our online store at www.ricksteves.com. You may also order by mail with this form, using information from the accompanying **Product List**. Please note that prices and product specifics are subject to change.

1. Please fill out this Order Form.

On the form below, write the code number, name, color/size, price and quantity of each item you want, and your shipping address.

- ✓ **Credit card purchases (Visa, MasterCard and AmEx only):** Be sure to fill in your card information. If purchasing with a **debit card**, please be aware of daily purchase limits that may be set by your bank.
- ✓ **Purchases by check:** Enclose your check in US dollars made out to "Rick Steves' Europe" (see mailing address below).

2. Choose basic, rush, or overseas delivery.

Use the tables below to calculate your shipping charge. We prefer to ship orders within the Continental USA via UPS (street address required). We suggest (but don't require) delivery to business addresses. (Please include the name of the business and suite #.) "**Business Days**" for delivery are non-holiday weekdays (Monday–Friday).

✓ Basic delivery (USA):

You should receive your merchandise within 5-7 business days of the date we receive your order.

\$ Amount of Order	Basic Delivery Within USA	Rush Delivery Within USA	Express Deliv. Within USA	Basic Delivery to Canada
Under \$25	\$6	\$15	\$35	\$8
\$25-49.99	\$8	\$18	\$38	\$10
\$50-99.99	\$11	\$21	\$41	\$16
\$100-199.99	\$14	\$25	\$50	\$22
Over \$200	Above plus \$4 per \$100	Above plus \$5 per \$100	Above plus \$10 per \$100	Above plus \$6 per \$100

✓ Rush delivery (USA):

You should receive your merchandise within 3-4 business days of the date we receive your order.

- ✓ **Express delivery (USA):** Street addresses only—No PO Boxes or APOs. Sorry, Wheeled Bags cannot be Express shipped. You should receive your merchandise within **2 business days** of the date we receive your order.

- ✓ **Canadian delivery:** We now ship all Canadian orders via UPS. You must provide a street address for delivery—sorry, no PO Boxes. You should receive your merchandise within **6-8 business days** of the date we receive your order, barring unexpected customs delays.

TAXES & DUTY: At the time you place your order, we'll automatically charge for GST/HST and customs duty and forward those payments to the appropriate agencies. This will appear as a separate line on your receipt. Now, instead of being held at the post office for pick-up, your order will speed directly to you via UPS—with no extra payment due on arrival.

3. Mail your order: Mail checks or credit card orders to: Rick Steves' Europe, 130 4th Ave N, Edmonds, WA 98020 USA. Sorry, no phone orders.

Please send me all this neat stuff! But first I promise to read the instructions above and write legibly for speedy processing!

Item Code	Name of Item	Color / Size	Price	Quan.	Total
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Credit card # _____ Visa MC AMEX Subtotal _____

Expiration date: _____ CVV: _____ Add Shipping. Check box for Rush or Express
Sales Tax (if applicable - see sales tax box above*)

Signature (required): _____ TOTAL ENCLOSED _____

Name (must match card): _____ Please call Customer Service at 425-608-4220 if you have any taxability questions.

Billing address (must match card): _____ Delivery address, if different (if a business, include business name): _____

City, State, Zip _____ c/o: _____

Day phone: (_____) _____ Eve phone: (_____) _____

E-mail address: _____ City, State, Zip: _____